

INTRODUCING

INTERFACE

CLINICAL SERVICES

Since our creation in 2004, Interface Clinical Services Ltd have delivered clinical support to over 4,300 Healthcare organisations.

Working largely at primary care level, Interface Clinical Services Ltd are the leading independent provider of clinical support across the UK. With our national team of pharmacists, we work alongside the NHS and industry partners to deliver patient outcomes, supporting in the treatment and prevention of long term conditions such as diabetes and stroke.

Using our unique **data insight capabilities, clinical expertise and patient understanding**, we pride ourselves on delivering the highest level of patient and practice support.

Through our **diverse portfolio** of supportive reviews and screening tools, we engage with all levels of the NHS from **individual practices, to CCGs, federations and secondary care.**



→ INTERFACE CLINICAL SERVICES HAS DELIVERED OVER 35,000 DAYS OF NHS SUPPORT INCLUDING SCREENING, CLINICAL AUDITS AND PATIENT CLINICS

Interface remain the only organisation within the UK healthcare sector to fully employ a team of pharmacists and deliver independent clinical support to GP practices face to face.

Alongside our field based Clinical Pharmacist team, we invest **constantly in our support infrastructure** to ensure our services are delivered to the highest standards. Based from our Leeds head office, Interface also have a dedicated team of office-based **Clinical Pharmacists and Support Technicians** to answer queries, produce practice specific reports and offer clinical guidance.

Where we identify a need, we develop a service to meet it, working from practice feedback to deliver **improved patient outcomes nationwide**. Where required, we develop and deliver **tailor made services** to meet the wants of particular localities or federations.

Interface deliver review services across a range of therapy areas including:

- › Diabetes
- › Osteoporosis and bone health
- › Stroke prevention in Atrial Fibrillation (AF)
- › Asthma
- › Chronic Obstructive Pulmonary Disease (COPD)
- › Heart failure
- › Oral nutritional supplementation (ONS)

Within many of our key services, we incorporate a clinic element to support practices in managing patient workstreams. This **face-to-face patient interaction** allows us to action any recommendations agreed by the practice GP through our Clinical Pharmacist. Education is a primary aim of these clinics, helping patients to understand their condition and the benefits of their treatment.

Alongside our therapy reviews, we have created a service dedicated to QOF to ensure practices are rewarded for the care they deliver. Every time we attend a practice, we offer to produce our free of charge QOF Health Check, so progress can be monitored throughout the year. Should you require further help with QOF, we're here to assist.

At Interface, this is the model we believe in. Supporting primary care and the NHS, helping to raise healthcare outcomes, practice by practice, patient by patient.



Interface have conducted clinical audits at our practice for a number of years now, particularly around long term conditions. The work delivered is of the highest quality and their recommendations are not only evidence based, but pragmatic. We would highly recommend Interface to any other GP Practice if they want detailed audit work with easy to follow reports and intervention summaries which aid patient care and quality improvement.

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CLINICAL NURSE MANAGER,
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